



PE1495/F

NHS 24's Response to Petition PE1495

NHS 24 is committed to the prevention of Bullying and Harassment in the workplace and has in place a Dignity at Work Commitment Action Plan. As part of this plan NHS 24 has decided to put in place awareness raising to all staff on this subject. NHS 24 has considerable experience of the use of on-line learning resources, which fit well with the flexibility of delivery required around the 24/7 shift patterns worked by our staff.

NHS 24 intends to develop on line awareness sessions to include Dignity at Work, by working with a theatre company to help create and perform customised short plays which will be filmed and put on line for staff to access. It would also include a key learning section for staff to complete after viewing the plays. This will raise awareness, promote a positive culture and stimulate open debate and discussion.

Costs include one short promotional scene and one/two bite sized scenes plus usage fee. In additional it will include assistance with preparation and facilitation of online toolkit and questions and answer material for evaluation purposes. Total cost would be £5,200 plus VAT. NHS 24 would have in house capability to film the scenes.

This work is currently planned to commence early in 2014 as part of NHS 24's overall Commitment to Dignity at Work Action Plan.

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NHS 24